# SCOTT EMERGENCY COMMUNICATION CENTER (SECC) BOARD

Board Room, 1<sup>st</sup> Floor, Scott County Administrative Center, 600 West Fourth Street, Davenport, Iowa **May 10, 2012 at 6:00 p.m.** 

### **MEETING AGENDA**

- 1. Roll Call: Gallagher, Gluba, Lehman, O'Boyle, Sunderbruch Ex officio members: Bruemmer, Frederiksen, Malin, and Ploehn
- 2. Pledge of Allegiance
- 3. Approval of Minutes
- 4. Approval to purchase from Nelson Systems Inc an upgrade/installation package for the Back Up 911 Recording System in the amount of \$12, 697.00. (Brian)
- 5. Approval to purchase from Racom Communications an upgrade/installation package for the Back Up 911 Radio System in the amount of \$50,886.51. (Brian)
- 6. Approval to purchase from CenturyLink an upgrade/installation package for the Back Up 911 Phone System in the amount of \$98,671.68. (Brian)
- 7. Director's report
- 8. Presentation by New World Systems
- 9. Next meeting date May 31, 2012 at 5:30 p.m.
- 10. Adjourn

## **MINUTES** SCOTT EMERGENCY COMMUNICATION CENTER (SECC) BOARD THURSDAY, APRIL 5, 2012, 5:30 P.M.

Board Members present: Bob Gallagher Jr., Bill Gluba, James Lehman, Marty O'Boyle, and Tom Sunderbruch.

Ex Officio members present: Dee Bruemmer, Linda Frederiksen, and Craig Malin.

Staff present: Dave Donovan, Brian Hitchcock, and Annie Nugent.

Moved by Gluba, seconded by Gallagher approval of the minutes of the March 8, 2012 SECC meeting. All ayes.

Moved by Gluba, seconded by O'Boyle the approval of proclaiming the week of April 8-14, 2012 to be known as National Telecommunications Week. All ayes.

Moved by Gluba, seconded by Lehman the approval of award of bid for general construction for the SECC Tremont Storage Building Project to Frye Builders in a lump sum contract of \$422,070.00. All ayes.

Moved by Gallagher, seconded by Lehman the approval of bid for general construction for the SECC Back-up project in a lump sum contract of \$278,580.00 to Precision Builders. All ayes.

The next meeting was tentatively scheduled for Thursday, May 3, 2012, at 5:30 p.m.

Moved by Gluba, seconded by O'Boyle adjournment of the meeting at 6:05 p.m. All ayes.

These minutes are subject to approval at the next regularly scheduled meeting.

Respectfully submitted by,

Attested by,

**Annie Nugent** Administrative Assistant Dr. James Lehman

James a. Silman MD

Secretary/Treasurer

### RESOLUTION

## SCOTT EMERGENCY COMMUNICATION CENTER BOARD

# May 10, 2012

# APPROVAL TO PURCHASE AN UPGRADE/INSTALLATION PACKAGE FOR THE BACK-UP 911 RECORDING SYSTEM

BE IT RESOLVED BY the Scott Emergency Communication Center Board as follows:

- Section 1. The SECC Board approves a purchase from Nelson Systems Inc to upgrade the back-up 911 system recorder in the amount of \$12,697.
- Section 2. The SECC Board authorizes the SECC Director to facilitate this purchase.
- Section 3 This resolution shall take effect immediately.



#### SECC Board Meeting 05-10-2012

#### **Executive Summary**

# Request for Approval to purchase an upgrade/installation package for the back-up 911 center recording system

As part of the construction of the back-up 911 center for Scott Emergency Communications, a recording system is necessary to be installed into the back-up center to facilitate telephone and radio recordings at this facility for SECC and MEDIC EMS. Upon reviewing the recording system previously installed at the back-up site, it was determined that the old system does not have enough channel recording capacity and is no longer supported by the manufacturer.

The previous Bettendorf and Medic EMS dispatch centers utilized a newer version of this recording system which still can be maintained by the manufacturer. SECC will install the MEDIC EMS recording system and use channel recording cards from the Bettendorf recording system to be added to the new solution. The purchase of the upgrade/installation from Nelson Systems (our current recording system vendor) will allow SECC and MEDIC EMS and SECC 108 channels for recording 911 and radio traffic in the back-up center. The purchase price also includes installation and configuration of the system. The proposed solution will allow recording at the back-up center without having to pay for the cost of a new recording system.

I am requesting board approval to purchase an upgrade/installation solution from Nelson Systems Inc. in the amount of \$12,697.

Brian Hitchcock SECC Director



Office use only



Salesperson	Customer Sales Contact	Date	4/18/12		
31	Brian Hitchock	Phone #	(217)528-7541	WO #	
Cust PO#	Customer Project Coordinator	Cust #		PO #	
		Phone #		Zone#	2

Prepared for: Scott County Emergency

Ship To:

SECC

**Communications Center** 

1100 E. 46st

Davenport, Iowa 52801

400 W.4th Street

Davenport, Iowa 52801

Description	Serial #	Unit Price	Qty	Total Price
VR778 Ugrade Kit	90000017	\$416.00	1	\$416.00
Rack Mount Shelf 2 post		\$360.00	1	\$360.00
Analog Telephone Record Card 24 channel		\$6,000.00	1	\$6,000.00
uick Install Kit (Includes #264242-007 23FT		\$300.00	6	\$1,800.00
onnector Cable & Punch down Block) STD				
elco Pin-Out				
				\$8,576.00
	VR778 Ugrade Kit Rack Mount Shelf 2 post Analog Telephone Record Card 24 channel suick Install Kit (Includes #264242-007 23FT onnector Cable & Punch down Block) STD	VR778 Ugrade Kit 90000017 Rack Mount Shelf 2 post Analog Telephone Record Card 24 channel suick Install Kit (Includes #264242-007 23FT onnector Cable & Punch down Block) STD	VR778 Ugrade Kit 90000017 \$416.00 Rack Mount Shelf 2 post \$360.00 Analog Telephone Record Card 24 channel \$6,000.00 suick Install Kit (Includes #264242-007 23FT \$300.00 onnector Cable & Punch down Block) STD	VR778 Ugrade Kit 90000017 \$416.00 1 Rack Mount Shelf 2 post \$360.00 1 Analog Telephone Record Card 24 channel \$6,000.00 1 suick Install Kit (Includes #264242-007 23FT \$300.00 6 onnector Cable & Punch down Block) STD

Services				
Services	Description	Rate	Qty	Total Pri
move and combine card	ls from 70000176 to 90000017 units. Relocate unit to			\$6,100.
	r in 2 post rack. Pull out old Eventide VR320 unit. All new			\$0.
oling and blocks in center.				\$0.
Services Price				\$6,100.0
	Maintenance Agreement			
Standard		Yearly Amt	# of months	Total Pri
*205-2000	8-5 Service GMA		12	\$0.
24Hour Service				\$0.
aintenance Price				\$0.
Summary				
Solution				Pri
Components System Price				\$8,576.
Services Price				\$6,100.
Maintenance Price	8-5 Service includes 1 year			\$0.
Discount				-\$1,979.
Freight and/o	or sales tax to be added if applicable.			\$0.
Sales Tax	Exempt (Excemption Letter Required)			\$0.
Total Investment				\$12,697.0

Price for presentation purposes only, subject to change based on final configuration. Price quotation may not include freight or sales tax -- to be added to invoiced amount as applicable. Lease rates valid upon acceptance by leasing company. Down payment of 50% on any orders over \$5,000 is required. Final invoice to be sent upon delivery. Invoices are net 10 days - 1.5% per mo on past due balances.

or 50% down? Yes No

Customer Acceptance		Date
ms, Inc. Representative	Sales Rep#	Date
ems, Inc. representative		
ossession of Equipment  I have verified that our facility has received	Pricing valid for 60 days.  d all equipment purchased from Nelson Syster	ns, Inc., including CD's, manuals, etc.
Authorized Signature		Date

## RESOLUTION

### SCOTT EMERGENCY COMMUNICATION CENTER BOARD

May 10, 2012

# APPROVAL TO PURCHASE AN UPGRADE/INSTALLATION PACKAGE FOR THE BACK-UP 911 RADIO SYSTEM

BE IT RESOLVED BY the Scott Emergency Communication Center Board as follows:

- Section 1. The SECC Board approves a purchase from RACOM

  Communications for equipment and installation

  to upgrade the back-up 911 center radio system in the amount

  of \$50,886.51.
- Section 2. The SECC Board authorizes the SECC Director to facilitate this purchase.
- Section 3 This resolution shall take effect immediately.



#### SECC Board Meeting 05-10-2012

#### **Executive Summary**

Request for approval to purchase an upgrade/installation package for the back-up 911 center radio system

As part of the construction of the back-up 911 center for Scott Emergency Communications, a number of radio communications changes must happen to facilitate radio communications back-up. Each previous separate 911 center did not have enough capabilities to facilitate countywide communications. The proposed changes will allow SECC to mirror basic radio communications at the new 911 center. Radio equipment presently at the back-up sites will be utilized to the fullest. Additional equipment and labor will be needed. Some new transmitters will be installed. The addition of siren activation capabilities and changes in fire paging is needed. New antennas and antenna cables will be installed. There will also be a large amount of re-wiring within the consoles to facilitate these radio changes.

It is proposed that RACOM Communications (our current radio service provider) facilitate these changes. I am requesting board approval to purchase an upgrade/installation solution from RACOM Communications in the amount of \$50,886.51.

Brian Hitchcock SECC Director





5000 TREMONT AVE STE 203 DAVENPORT, IA. 52807-1007

Ph: 563-323-2812 Fax: 563-388-4957 www.racom.net sam.fleege@racom.net Cell 563-590-9752

Proposal Prepared for:	
	COURTHOUSE EOC
	DAVENPORT
State & Zip Code	IOWA
County	SCOTT
Phone/FAX	
Contact Name	BRIAN HITCHCOCK
Contact E-mail	

### **EQUIPMENT AND LABOR**

ITEM		PART NO.	DESCRIPTION	UNIT	Е	XTENDED
1	1	TKR-740K	VHF 100 WATT STATION FOR COUNTY FIRE PAGING TO ACCESS THE 6 PAGING SITES AND TA	\$ 2,666.40	\$	2,666.40
	1	KSGA211B	110 WATT PA AMP FOR STATION	\$ 2,348.80	\$	2,348.80
	1	KSGTN16A	7 CHANNEL TONE REMOTE TERMINATION PANEL	\$ 1,059.20	\$	1,059.20
	1	DB224	STATION ANTENNA OMNI	\$ 943.00	\$	943.00
	3	HKN-4191B	POWER CABLES FOR PM400 DPD MOBILE MEDIC 1, DFD -1 , DFD-2	\$ 29.35	\$	88.05
	6	TTP1-4W/FD-C	TOME REMOTE PANEL FOR PM400 UHF RADIOS	\$ 387.17	\$	2,323.02
	3	CABLE MOTO SERIES	INTERFACE CABLE PM400 TO TTP1	\$ 39.75	\$	119.25
	1	ORION	USED ORION RADIO MODIFIED TO WORK WITH CONSOLE 8TAC CHANNELS	\$ 75.00	\$	75.00
	2	MAHG-SHHXX	M7100 110WATT CONSOLE RADIO FOR POINT AND AID CHNNELS ON CONSOLE	\$ 1,840.00	\$	3,680.00
	2	MAHG-CP7W	SCAN HEAD FOR M7100 CONSOLE RADIO	\$ 408.00	\$	816.00
	2	MAHG-ZN5Y	CABLES AND ACCESSORIES M7100	\$ 288.00	\$	576.00
	3	TK-7180HK	136-174 MHZ, 50W, CONV-512 CH FRONT MOUNT	\$ 560.04	\$	1,680.12
	3	KCT-40M	RADIO INTERFACE CABLE	\$ 22.62	\$	67.86
	3	600KT80-002	INTERFACE CABLES FOR KENWOOD RADIOS	\$ 37.75	\$	113.25
	1000	LMR400	COAXIAL CABLING FOR STATIONS AND ANTENNAS	\$ 1.05	\$	1,050.00
	8	TC-400-TM	TNC MALE CONNECTORS FOR NEW RADIOS	\$ 9.50	\$	76.00
	32	RFN-1006-3I	MALE N TYPE CONNECTORS FOR ANTENNAS AND LINES POLY PHASERS	\$ 5.13	\$	164.16
	1	MISC	SEALANT, TIES, MOUNTS, HARDWARE , BRACKETS ETC	\$ 450.00	\$	450.00
	4	ORION	SETUP 4EA USED ORION RADIOS AS FRONT MOUNT FOR BACKUP CONSOLE RADIOS	\$ 75.00	\$	300.00
	6	9011-1912	RACK SHELVES	\$ 52.90	\$	317.40
	20	10212-1	700/800 YAGI ANTENNAS FOR ADDITIONAL RADIOS AND REPLACING OLD ANTENNAS	\$ 206.15	\$	4,123.00
				\$ -	\$	-
				\$ -	\$	-
				\$ -	\$	-
	1	<b>FULTON SUBCONTRT</b>	FULTON ACTIVATION EQUIPMENT NEW TO BE LOCATED AT THE COURTHOUSE	\$ 9,500.00	\$	9,500.00
				\$ -	\$	-
	1	LABOR	INSTALLATION, PROGRAMING, REWIRING, ANTENNA WORK, DOCUMENTATION	\$ 18,000.00	\$	18,000.00
		•	Total Equi	pment Price	\$	50,536.51

Terms of Purchase:

| Tax Rate | Tax Rate | Tax Rate | Tax Rate | Total Equipment Frice | \$ 30,336.51 | \$ 50,536.51 | \$ 50,536.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.51 | \$ 50,886.5

	Total \$	50,886.51
system Description:PARTS, EQUIPMENT AND LABOR TO GET PERATION OF THE SECC ALL GROUPS AND FREQUENCIES	THE COURTHOUSE EOC TO MIRROW THE	
Proposal Presented By: SAM FLEEGE Systems Solutions Engineer	Date: <u>2-7-2012</u>	

Proposal Accepted By:

## RESOLUTION

## SCOTT EMERGENCY COMMUNICATION CENTER BOARD

May 10, 2012

# APPROVAL TO PURCHASE AN UPGRADE/INSTALLATION PACKAGE FOR THE BACK-UP 911 PHONE SYSTEM

BE IT RESOLVED BY the Scott Emergency Communication Center Board as follows:

- Section 1. The SECC Board approves a purchase from Centurylink to upgrade the back-up 911 phone system in the amount of \$98,671.68.
- Section 2. The SECC Board authorizes the SECC Director to facilitate this purchase.
- Section 3 This resolution shall take effect immediately.



#### SECC Board Meeting 05-10-2012

### **Executive Summary**

# Request for approval to purchase an upgrade/installation package for the back-up center 911 phone system

As part of the construction of the back-up 911 center for Scott Emergency Communications, 911 phone system work will be needed. The new SECC building has a Positron Viper phone system in operation. At the back-up center, a Positron Viper also serviced the previous Davenport and Scott County 911 centers. This project will connect the two Positron Vipers via fiber optics. This connectivity between the two Positrons will not only allow back-up 911 at the back-up facility, it also allows redundant back-up to the Positron at the new facility. If the Positron at the SECC building should fail, the Positron at the back-up site will automatically take over. This will allow Dispatchers to stay in place at the SECC building in the event of a Positron failure at SECC.

This proposal includes site licensing software, equipment to fiber optically connect the systems, miscellaneous cabling and installation.

It is proposed that Centurylink Communications (our current phone system service provider) facilitate these changes. I am requesting board approval to purchase an upgrade/installation solution from Centurylink in the amount of \$98,671.68.

Brian Hitchcock SECC Director



E-MAIL bhitchcock@scottcountyiowa.com

WEB SITE http://www.secc911.org



1100 W. 46th St. Davenport, IA 52806

## **Project Costs**

		Network ardware		lardware / Software		CenturyLink Intrado Tech Costs Installation				otal Costs
<b>Total Costs with Scott County provid</b>	ing N	letwork Equ	ıipn	nent:						
SECC SW upgrade costs	\$	7,296.00	\$	1,160.00	\$	13,050.00	\$	17,261.89	\$	38,767.89
Backup Site upgrade Costs	\$	7,296.00	\$	29,111.36	\$	8,910.00	\$	14,586.43	\$	59,903.79
Additional Circuits - EM Trunks Inplace, never moved.										
Admin Lines for Backup Site.	min Lines for Backup Site. Customer Supp				er Supplied.					

Total Project costs: \$ 98,671.68

### **NOTE:**

This quote is to upgrade the VIPER System, Power 911, Power MIS, and ePrinter at both the Courthouse backup site and SECC maint site. We will be bringing them to the latest Software levels and adjusting Hardware needs as defined. We are also connecting the two VIPERs via the customers local Fiber Network. This will become a MultiNode VIPER Site. We will activate the remaining E911 Trunks at the Backup site.

We are also installing ECCP Licenses at the backup site to be able to connect to the Customer's Inhouse Cisco phone system and use the SIP connectivity in that system.

There will be a total of Thirty-one (31) Call-Taking positions in the MultiNode configuration. Eight at the Backup site and Twenty-three at SECC.

The Fiber Network between the two nodes will provide a CAT 5e/6 Ethernet handoff to the routers if supplied by CenturyLink. If supplied by Scott County an Ethernet connection must be provided.

All optional equipment is priced to be installed at the time of the main installation. If not done with the VIPER installation, more travel charges will apply.



1100 W. 46th St. Davenport, IA 52806

#### E911 BUDGETARY PRICING SUMMARY

Description	PRICE
VIPER Software and Hardware Upgrade Costs. No HW will be replaced.	\$0.00
Power 911 ver. 5.x Software Costs for 23 Workstations (upgraded to latest SW versions)	\$0.00
Power MIS Software Upgrade Costs.	\$0.00
ePrinter solution	\$0.00
IWS Hardware Costs for Routers to connect the VIPERs through Customers Fiber Network.	\$0.00
Network Equipment and Services (2 CISCO 1921 Routers, 2 Quad Ether WIC for 1921 Router,	\$7,296.00
and System Architecture Services.)	\$1,290.00
Cables and Misc. Materials	\$1,140.00
Qwest Network Technician Labor Costs	\$13,050.00
Freight	\$20.00

SUB-TOTAL E911 PROJECT COSTS: \$21,506.00

Installation and Training Charges	
Positron Professional Services - Installation Services	\$17,261.89
SUB-TOTAL TRAINING/ADMINISTRATION	\$17 261 89

Total System Costs: \$38,767.89

#### **NOTE:**

This quote is to upgrade the current VIPER System, Power 911, Power MISP, and ePrinter. There are a total of twenty-three (23) Call-Taking positions. This site will be a node with VIPER located at the Scott Emergency Comm. Center (SECC) and will remain the main call answering site. The Courthouse site will be the backup site. We will continue interfacing with the CISCO phone system using already purchased ECCP licenses.

All optional equipment is priced to be installed at the time of the main installation. If not done with the VIPER installation, more travel charges will apply.

PRICE QUOTE VALID FOR 60 DAYS
CHANGES TO CONFIGURATION MAY RESULT IN CORRESPONDING PRICE CHANGES

### Scott Emergency Communication Center (SECC)

SECC Backup Site

416 W. 4th St.

Davenport, IA 52801

### **E911 BUDGETARY PRICING SUMMARY**

Description	PRICE
VIPER Software and Hardware Upgrade Costs includes ECCP Licenses.	\$26,858.40
Power 911 ver. 5 Software Costs for 8 Workstations (upgraded to latest SW versions)	\$0.00
Power MIS Software Upgrade Costs.	\$0.00
ePrinter solution	\$0.00
IWS Hardware Costs for Power 911 and Power MIS (Memory upgrades for PCs). Also for Routers to connect the VIPERs through Customers Fiber Network.	\$611.04
Network Equipment and Services (2 CISCO 1921 Routers, 2 Quad Ether WIC for 1921 Router, and System Architecture Services.)	\$7,296.00
Cables and Misc. Materials	\$1,140.00
Qwest Network Technician Labor Costs	\$8,910.00
Freight	\$501.92
SUB-TOTAL E911 PROJECT COSTS:	\$45,317.36

Installation and Training Charges	
Positron Professional Services - Installation Services	\$14,586.43
SUB-TOTAL TRAINING/ADMINISTRATION	\$14,586.43

\$59,903.79

**Total System Costs:** 

### **NOTE:**

This quote is to upgrade the current VIPER System, Power 911, Power MIS, and ePrinter. There are a total of eight (8) Call-Taking positions. This site will be a node with SECC VIPER and used as overflow and backup. We will also be interfacing with the CISCO phone system using ECCP licenses. All optional equipment is priced to be installed at the time of the main installation. If not done with the VIPER installation, more travel charges will apply.

PRICE QUOTE VALID FOR 60 DAYS CHANGES TO CONFIGURATION MAY RESULT IN CORRESPONDING PRICE CHANGES