



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, FEBRUARY 18, 2020, 2:00 P.M.

Board Members Present: Bettendorf Police Chief Keith Kimball, Bettendorf Fire Chief Steve Knorrek, EMS Executive Director Linda Frederiksen, Rural Police Representative Chief Dave Kopatich, Scott County Rural Fire Representative Joe Hahn, & Scott County EMS Representative Orville Randolph.

Others Present: Dave Donovan, Stacey Bollinger, Cameo Echelberger, Al Poirer, Justin Paul, Paul Hartman, Troy Said, Sam Samara, Sam Fleege, & Marc Miller.

Chair Kimball called the meeting to order at 2:00 p.m.

A motion was made by Randolph to approve the January meeting Minutes, seconded by Kopatich. All ayes.

Comments from the Public: None

Technology Update:

a. SECC Update:

Bollinger advised HotFix3 has been installed. HotFix3 was installed primarily to help resolve issues with TeleStaff with the Davenport Fire Department. The issue has not been resolved. We are working to find a resolution. An account executive & customer satisfaction representatives on-site. They will be looking into a resolution.

Bollinger advised that the dispatchers are now testing out the new configuration out on the floor. Using a four screen set up for CAD.

Bollinger advised that text to 911 is now live. Donovan added that one text to 911 call has been received.

b. Scott County IT Update:

Sam Samara advised the back-up solution implemented last month is working properly.

c. RACOM Update:

Sam Fleege advised the in-band GPS is an extra option. There is a company working on setting up a demo for Racom.

Radio Project Update:

Donovan advised the SECC Board has on their agenda for Thursday approvals for the lease of the Princeton site and purchase of the Walcott site.

Donovan advised sequencing of the equipment installs at SECC with project management from Racom and SECC's consultants. ZTron equipment will have to remain functional while the new system is installed. First step will be to transition to Symphony console, which is a new interface and get the old system working on the new interface. Rack space will be required in the new room. Meeting with Sam Samara, Sam Fleege, Racom project manager, SECC consultant to determine space needs for new equipment.

Donovan advised that Edge Consulting is working on bid packages, construction documents, and the like for the six new tower locations. Bid packages should be wrapped up in March and sent out in April. Tower construction to begin sometime this summer and completely up in fall. Racom will then be able to start installation of equipment.

Administrative Team Report Discussion:

Donovan advised the three new dispatch trainees are doing well. They will be moving onto the floor beginning of March to shadow current dispatchers once the previous two hires are on their own which should be the beginning of March as well.

Donovan advised SECC has exhausted the eligibility list. A recruitment/open house will be held sometime in April. Hiring would be around the end of July. Goal is full staff, which is a total of 39.

The next meeting is scheduled for Tuesday, March 17, 2020 at 2:00 p.m.

A motion to adjourn was made by Randolph, seconded by Kopatich. All ayes.

Adjournment was at 2:22 p.m.