



TECHNICAL ADVISORY COMMITTEE MINUTES  
TUESDAY, DECEMBER 17, 2019, 2:00 P.M.

**Board Members Present:** Bettendorf Police Chief Keith Kimball, Bettendorf Fire Chief Steve Knorrek, Davenport Police Chief Paul Sikorski, Davenport Fire Chief Mike Carlsten, EMS Representative Dr. Richard Vermeer, Scott County Conservation Director Roger Kean, Rural Police Representative Chief Dave Kopatich, Scott County Rural Fire Representative Joe Hahn, and Scott County EMS Representative Orville Randolph.

Others Present: Dave Donovan, Tracey Sanders, Stacey Bollinger, Cameo Echelberger, Al Poirer, Justin Paul, Paul Hartman, Chuck Gipson, Sam Samara, and Shawn Roth

Chair Carlsten called the meeting to order at 2:04 p.m.

A motion was made by Kopatich to approve the November meeting Minutes, seconded by Roth. All ayes.

**Comments from the Public:** None

**Technology Update:**

**a. SECC Update:**

Bollinger advised there is a plan to expand the training environment. A new training database server will be added. The new training environment is scheduled for installation January 2-3, 2020.

Bollinger advised on January 7, 2020 Hot Fix 3 patch will be installed. This upgrade is not expected to cause any issues and should correct a few items that have been troublesome since the install of this version. There is discussion regarding the timing of the next upgrade. Earliest this might happen is in April 2020.

Bollinger advised the monitor project is still a work in progress. Moving to a four screen format in portrait configuration. More test consoles are up and running. Dispatchers are encouraged to test them out.

Bollinger advised the text to 911 is awaiting SOPs to be approved. One more round of testing will be completed before going live. Hopefully sometime in January.

**b. Scott County IT Update:**

Sam Samara advised that Scott County IT has taken delivery of its new backup equipment. It's installed and initial test backups are being performed. Hopefully next week the integration of New World Systems will be using the new backup system. For now it's still on the existing system. Backups for 2020 are planned to be on the new system in January 2020, using disk based platform vs tape based.

Sam Samara advised there is a maintenance window tonight.

Sam Samara advised that Aureon, service provider for Racom; has fiber into the building and is terminated. Racom should be able to remove the Bettendorf tower off the old T1 copper connection onto fiber optic in January 2020.

**c. RACOM Update:** No Update

**Radio Project Update:**

Donovan advised there will be a public hearing Thursday, December 19, 2019 at 3:30 p.m. at the SECC Board meeting regarding the lease agreements for two tower sites. All other tower site continue to move forward.

Donovan advised the QC P-25 Radio project has moved beyond the Detailed Design Review phase.

Donovan advised that LEA, the Law Enforcement Mutual Aid radios are being decommissioned as of October 2020. A credit will be given for installing new ones once our new system goes live.

**Administrative Team Report Discussion:**

Sanders reported that SECC has cut ties with Windstream as our long distance provider for our administrative lines, outgoing only. SECC has acquired CenturyLink as our long distance provider. Looking for another provider to provide long distance to other lines which do not currently have long distance.

Donovan advised Prairie Dispatch, EFD, did go live on November 14, 2019, 7:00 a.m.

**Other Business:** The TAC Board will be voting for a Vice Chair at January's meeting.

**The next meeting is scheduled for Tuesday, January 21, 2020 at 2:00 p.m.**

A motion to adjourn was made by Sikorski, seconded by Kopatich. All ayes.

Adjournment was at 2:34 p.m.