



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, OCTOBER 15, 2019, 2:00 P.M.

Board Members Present: Davenport Fire Chief Mike Carlsten, Bettendorf Fire Chief Steve Knorrek, Medic EMS Linda Frederiksen, Rural Police Representative Chief Dave Kopatich, , and Scott County Conservation Executive Director Roger Kean.

Others Present: Justin Paul, Sam Fleege, Dave Donovan, Sam Samara, Stacey Bollinger, Michelle Conklin, Mike Becker, and Cameo Echelberger.

Chair Carlsten called the meeting to order at 2:00 p.m.

A motion was made by Knorrek to approve the September 17, 2019 meeting Minutes, seconded by Kean. All ayes.

Technology Update:

a. SECC Update:

1. SECC staff updated that text to 911 is now functional with one wireless carrier, Verizon. Testing with the other major carriers will take place in the coming weeks.
2. SECC staff updated that AEGIS link will be available soon for Illinois agencies to access CAD records.
3. Hot Fix 3, for the current version of Tyler/New World CAD has been installed on the test server. This update should correct issues with Telestaff. Unknown implementation date for live.
4. Problems were encountered with the installation of a training environment for CAD. SECC is working through those issues with county IT. Expect to have that environment installed and available early January 2020.
5. Working with county IT to implement Virtual Message Switch, this will replace current IBM machine that is original to the center and in need of replacement.

b. Scott County IT Update:

1. Continued the discussion on the Virtual Message Switch;
2. Sam Samara reminded everyone of the maintenance window, beginning at 1 am on Wednesday, October 16, 2019. Expect maintenance window to last closer to the full 4 hours due to additional updates required.

c. RACOM Update: Sam Fleege reports they are still performing annual maintenance on radio devices and getting spare parts for P-7200 portable radios is becoming problematic. May need to plan for early replacement of some devices to make spares available.

Radio Project Update: Donovan reported that Detail Design Review presentations were conducted on October 7 and 8, 2019. That review covered system design including microwave paths, coverage maps, equipment type and placement at each tower and project schedule.

Tower sites continue to move forward with two remaining towers needing finalization. Kopatich asked if funds were available for equipment purchases. Donovan outlined the finances for the project including the bond issue, milestone payments and how funds are made available. This includes any radio purchases made early to address the lack of availability for parts for current radios, as outlined by Sam Fleege in his report.

Administrative Team Reports:

- a. Donovan introduced Cameo Echelberger, the new Administrative Assistant for SECC, who began her new position on September 23, 2019. He encouraged everyone to introduce themselves to her if they had not already done so.
- b. Becker updated that two of the six trainees have been released and are sitting positions in dispatch. He expects the last of the first three trainees to be released before the end of the month.
- c. Becker advised that the second group of three are in the first phase of fire training.
- d. A new version of Rapid SOS (911 location service) is now available that automatically displays 911 calls to a map and a call list, rather than having to enter the phone number to query.

Other Business:

- a. NONE

The next meeting is scheduled for Tuesday, November 19, 2019 at 2:00 p.m.

A motion to adjourn was made by Kopatich, seconded by Frederiksen. All ayes.

Adjournment was at 14:36 p.m.

Respectfully submitted by,

Attested by,

Cameo Echelberger, Administrative Assistant SECC

Mike Carlsten, SECC TAC Chair