



TECHNICAL ADVISORY COMMITTEE MINUTES  
TUESDAY, OCTOBER 16, 2018, 2:00 P.M.

**Board Members Present:** Bettendorf Fire Chief Steve Knorrek, Davenport Fire Chief Mike Carlsten, Medic Executive Director Linda Frederiksen, Rural Conservation Representative Executive Director Roger Kean, Rural Fire Representative Walcott Assistant Fire Chief Joe Hahn, and Rural Police Representative Eldridge Police Chief Dave Kopatich.

Others Present: Justin Paul, Al Poirier, Rick Chase, Sam Samara, Sam Fleege, Denise Pavlik, Tracey Sanders, Michelle Conklin, Stacey Bollinger, Tom Tillberg, and Diane Holst.

Chair Kean called the meeting to order at 2:08 p.m.

A motion was made by Frederiksen to approve the September 18, 2018 meeting Minutes, seconded by Knorrek. All ayes.

**Technology Update:**

SECC Update: Bollinger reported the testing of CAD version 2018.2 not gone well, therefore; the Go Live date of October 30, 2018 was postponed. Bollinger stated Tyler is putting another hotfix onto the test side and testing of that fix will take place as soon as it has been applied.

Bollinger reminded everyone of the maintenance window which will take place Wednesday, October 17<sup>th</sup> beginning at 0100 hours.

Scott County IT Update: Samara explained the maintenance window is mainly to apply updates, patches and a few platform changes. Samara advised IT has completed testing of County phone system with the ability to dial 9-1-1 with correct addressing. . Samara stated an email will go out to all Scott County agencies advising the same.

RACOM Update: Fleege advised the LeClaire T1 cable is now buried so there should no longer be any issues with connectivity of the LeClaire tower.

Fleege reported they are continuing radio preventive maintenance for all of the rural departments.

**Director's Report:** Pavlik stated the three new employees have completed classroom training and are now with their respective CTO's on the dispatch floor.

Pavlik explained SECC was going to host a Career Night in the hopes of obtaining more potential dispatcher candidates for upcoming application period. Pavlik explained the Career Night would have several "stations" that can be visited each of which will have dispatch staff explaining various parts of the job. Career Night will take place November 6, 2018 from 4:00pm -6:00pm here at SECC on the EOC.

Text to 911: Pavlik stated the \$390,000 for the CenturyLink phone equipment and upgrade was up for approval at the next SECC Board meeting on October 18, 2018.

State ISICS System: Pavlik discussed the application for becoming a Level 1 user on the ISICS System will be submitted within the next month. Pavlik advised she received a quote from RACOM that will allow interconnectivity with the ISICS System with our current radio system and will be able to be utilized in our new system as well. Pavlik stated this will be discussed in the upcoming SECC Board meeting to seek their approval.

**Radio Project Update:** Pavlik explained the recommended vendor, RACOM, was unanimously approved by the RI ETSB and SECC Boards. The next step is for contract negotiations with RACOM which will take place on October 29, 2018 at SECC.

**Other Business:** None

**The next meeting is scheduled for Tuesday, November 20, 2018 at 2:00 p.m.**

A motion to adjourn was made by Kopatich, seconded by Knorrek. All ayes.

Adjournment was at 2:38 p.m.

Respectfully submitted by,  
Annie Nugent, Administrative Assistant

Attested by,  
Roger Kean, SECC TAC Chair