



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, SEPTEMBER 18, 2018, 2:00 P.M.

Board Members Present: Bettendorf Fire Chief Steve Knorrek, Bettendorf Police Chief Keith Kimball, Davenport Fire Chief Mike Carlsten, Davenport Police chief Paul Sikorski, Medic Executive Director Linda Frederiksen, Rural EMS representative Orville Randolph, Scott County representative Doctor Richard Vermeer, and Rural Conservation Representative Executive Director Roger Kean.

Others Present: Justin Paul, Al Poirier, Jim Bickford, Chuck Gipson, Sam Samara, Sam Fleege, Denise Pavlik, Tracey Sanders, Michelle Conklin, Stacey Bollinger, and Annie Nugent.

Chair Kean called the meeting to order.

A motion was made by Knorrek to approve the August 21, 2018 meeting Minutes, seconded by Sikorski. All ayes.

Technology Update:

SECC Update: Conklin reported that 2018.2 has been applied on the test side and agencies will be coming next week to test. Tentative Go Live date is October 30, 2018.

Scott County IT Update: The maintenance window will be tomorrow. Samara explained that IT has been working on 911 calling on the County phone system. Windstream did find an issue and it has been resolved. County IT will be conducting more testing and have it completed in the near future. Samara assured an email will go out upon completion.

RACOM Update: Fleege explained the LeClaire connectivity was intermittent and the issues was found to be the T1. The phone company has recently replaced it but the line has not been buried yet. Windstream advises they will bury it before winter. Fleege reported they just completed Medic preventive maintenance, and will be moving to Blue Grass Police Department next.

Director's Report: Pavlik stated the three new employees have begun classroom training and the prior trainees have been released from their trainers and are now working independently in dispatch.

Text to 911: CenturyLink has a solution and Pavlik will be having a conference call with County IT, Medic IT, SECC IT, and CenturyLink/West to implement and move forward. In getting to the solution, it was found that our phone servers were end of life as of December 30, 2017. A quote of \$420,000 was given to fix and update. Since the issue lay with CenturyLink, Pavlik asked for a solution so we can get the equipment and upgrade, and SECC will pay the fees over a number of years instead of all of it prior to the upgrade.

State ISICS System: Pavlik informed that several sites are now being road tested across the state, and agencies can sign up for interoperability on some level. She will find how to get connectivity prior to moving to our new radio system as LEA will be gone completely in the near future. Pavlik discussed possibly signing up as a Level 1 and will be finding out what talk groups are included in Level 1.

Radio Project Update: Pavlik discussed the radio scoring from the radio committee and after all totaled, Racom was voted as the recommended vendor. This information will be presented to the joint board meeting of SECC and RI ETSB September 27th at 3:30 p.m. in the SECC EOC.

Other Business: Sanders reported she was contacted regarding the Quad Cities Marathon. They are planning to use QC Event 1 for Medical and a dispatcher will monitor that; QC Event 2 will be left open for emergencies.

New alarm procedure: Instead of two different alarm procedures, it has now been combined into one and has already been brought to and approved by the Police SOP. This procedure will be the same for all small towns.

The next meeting is scheduled for Tuesday, October 16, 2018 at 2:00 p.m.

A motion to adjourn was made by Frederiksen, seconded by Vermeer. All ayes.

Adjournment was at 2:21 p.m.

Respectfully submitted by,
Annie Nugent, Administrative Assistant

Attested by,
Roger Kean, SECC TAC Chair