



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, JULY 17, 2018, 2:00 P.M.

Board Members Present: Bettendorf Fire Chief Steve Knorrek, Bettendorf Police Chief Keith Kimball, Davenport Fire Chief Mike Carlsten, Medic Quality and Education Manager Chuck Gipson, Rural Police Representative Chief Dave Kopatich, and Rural Fire Representative Joe Hahn.

Others Present: Jim Bickford, Paul Hartman, Sam Samara, Sam Fleege, Ian Korpel, Tracey Sanders, Stacey Bollinger, and Annie Nugent.

Vice Chair Carlsten called the meeting to order.

A motion was made by Knorrek to approve the June 19, 2018 meeting Minutes, seconded by Kimball. All ayes.

Technology Update:

SECC Update: Bollinger reported that he has been working with NWS to implement the one offs and half of them have been completed at this time. NWS is currently connected to his computer working on an update.

Mobile Issues: Bollinger explained that Scott County was not the only area having Mobile issues; other areas have reported the same problem and NWS is looking into it.

Maintenance Window: The maintenance window is tonight and begins at 0100.

Tyler University: Kopatich asked if NWS has worked on their log in for that site yet. Bollinger advised they haven't and he will contact NWS to get some answers to make the log in easier to access the site.

Scott County IT Update: Samara spoke of the upcoming maintenance window for tonight. Pavlik brought up that besides the email phishing issues, some of the employees are not receiving all their emails. Samara noted that the spam will continue, but as long as users don't click on them, they will not become infected. He said to let IT know when an email has not been received. Samara stated executable files in emails are being filtered so items are not downloaded accidentally. Pavlik explained that SECC IT has emails come in from NWS quite frequently with executable files needing to be downloaded. Samara suggested talking to NWS and ask them to send documents with a .123 instead of .exe so they will be able to receive needed emails and then you can change them back to the original file type once saved.

RACOM Update: Fleege reported Racom went to Walcott Tower and Buffalo BDA sites in response to the reported radio issues from Blue Grass PD; no issues were found with the system. They also checked BGD PD portables, and found bad antennas that were repaired. This should help some of the issues they were having.

Dispatch: Racom has been working in Dispatch to get the sound level lowered, so that it won't be as loud.

Outages: Kopatich asked about the tower outages last week. Fleege explained that the cause was the T1 circuits. Racom had to contact the vendor, and they in turn had to contact their local tech to come fix the issue, which causes the time delay in the repair. Kimball asked what the red and green means and what action has taken place when it goes green. Fleege responded that when the notification is red, Dispatch notifies Racom, and they send out a tech. Red means it does not have a signal. When green, a tech is trying for a signal, and starting to call a vendor for repair.

Director's Report: Pavlik spoke about Text to 911. She will be meeting with the vice president of West and 2 representatives from CenturyLink in an upcoming meeting to get this implemented. Pavlik stated she does not see the implementation happening before the end of the year. Kimball asked how it will be promoted whether to still stress calling 911 first and leave the texting as a last resort? Pavlik answered the promotion nationwide is "Call if you can text if you can't" and that is how it will be advertised. Rock Island currently has Text to 911 but will not begin to market their ability until after SECC is up and running as they share cell towers with SECC.

Radio Project Update: Agenda and Notices will be going out this week for the 3 upcoming open meetings to discuss the RFP. Elert will be doing a presentation on both received proposals over a 2 day period. The first will be July 24th from 1300-1600 to discuss Elert's summary and technical merits of each proposal. On July 25th, from 0830-1230, they will

discuss the financial aspects of both proposals. The radio committee may close the meeting thereafter to discuss which vendor to recommend to the SECC and RI ETSB Boards. On July 30th beginning at 0800, the SECC Board and RI ETSB Board will meet; during this meeting, the radio committee will present and recommend a proposal and specific vendor. It is possible the Boards will then close the meeting for further discussion. No action will take place at this meeting. The respective boards will vote on the vendor recommendation during their regularly scheduled August meetings. Contract negotiations with the chosen vendor will begin thereafter.

The next meeting is scheduled for Tuesday, August 21, 2018 at 2:00 p.m.

A motion to adjourn was made by Kopatich, seconded by Kimball. All ayes.

Adjournment was at 2:25 p.m.

Respectfully submitted by,

Annie Nugent, Administrative Assistant

Attested by,

Mike Carlsten, SECC TAC Vice Chair