



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, APRIL 17, 2018, 2:00 P.M.

Board Members Present: Bettendorf Fire Assistant Chief Steve Knorrek, Bettendorf Police Chief Phil Redington, Davenport Interim Fire Chief James Bickford, Rural Police Representative Chief Dave Kopatich, Rural Fire Representative Joe Hahn, Scott County Sheriff Tim Lane, Scott County Conservation Executive Director Roger Kean, and Scott County EMS representative Doctor Richard Vermeer.

Others Present: Justin Paul, Keith Kimball, Paul Hartman, Matt Lawson, Sam Samara, Sam Fleege, Denise Pavlik, Stacey Bollinger, Michelle Conklin, Mike Becker, and Annie Nugent.

Chair Kean called the meeting to order.

A motion was made by Vermeer to approve the March 20, 2018 meeting Minutes, seconded by Knorrek. All ayes.

Technology Update:

SECC Update: Bollinger reported that Dan/Tyler Technologies; the CSAM, is working on the one off fix. Since there are issues with the 2018.1, that update has been put on hold. There will be a status update conference call in the upcoming week.

Scott County IT Update: Samara spoke of the maintenance window that is scheduled for tonight. He stated that it may take longer than usual as IT is doing storage updates. They will do SECC first, and then the backup second. Next Tuesday Scott County IT will be doing an update all day while the system is live. They will do SECC first, then switch to back up center, and then run together when completed.

RACOM Update: Fleege explained that there were issues on the digital channels of the Davenport site, and Racom found it was caused by a bad card. This issue has been resolved.

Missing traffic while transitioning towers: It was found that while moving and transitioning to another tower, radio traffic was being missed. Fleege found that Harris has a tool to look at coverage on the system so they can adjust radios to make the transition smoother and faster. Racom has started using this on the EDACS system and has found improvement.

Paging tone between Central Fire and Station 6: There was an audio issue between the 2 stations. After discussion with Davenport Fire, Racom found it was a program issue, and it has been corrected.

Preventative Maintenance: The Sheriff's Office has been completed and Racom will be moving to Rural Fire for preventative maintenance.

Director's Report: Pavlik reported the Text to 911 is getting closer to fruition. She will have a conference call with CenturyLink later this week.

Pavlik thanked the agencies on behalf of the dispatchers for giving them a special National Telecommunicator Appreciation Week.

Radio Project Update: The proposals for the RFP are due April 26 at 4:00 p.m. Elert will do a summary thereafter.

Priority Dispatch w/Determinants Update: The dispatchers are getting more comfortable with the EMS fast track, and there is upcoming in-service training including river rescues for summer.

Other Business: SECC presented Chief Redington an appreciation plaque for his retirement for all the great things he's done for SECC and the community.

The next meeting is scheduled for Tuesday, May 15, 2018 at 2:00 p.m.

A motion to adjourn was made by Lane, seconded by Knorrek. All ayes.

Adjournment was at 2:21 p.m.

Respectfully submitted by,
Annie Nugent, Administrative Assistant

Attested by,
Roger Kean, SECC TAC Chair