



TECHNICAL ADVISORY COMMITTEE MINUTES  
TUESDAY, MARCH 20, 2018, 2:00 P.M.

**Board Members Present:** Bettendorf Fire Assistant Chief Steve Knorrek, Bettendorf Police Chief Phil Redington, Davenport Interim Fire Chief James Bickford, Medic Executive Director Linda Frederiksen, Rural Police Representative Chief Dave Kopatich, Rural EMS Representative Orville Randolph, Rural Fire Representative Joe Hahn, Scott County Chief Deputy Shawn Roth, and Scott County EMS representative Doctor Richard Vermeer.

Others Present: Justin Paul, Paul Hartman, Matt Lawson, Sam Samara, Sam Fleege, Denise Pavlik, Stacey Bollinger, and Annie Nugent.

Vice Chair Bickford called the meeting to order.

A motion was made by Hahn to approve the February 20, 2018 meeting Minutes, seconded by Kopatich. All ayes.

**Technology Update:**

SECC Update: Bollinger reported he spoke with the Tyler CSAM about moving forward to the 2018.1 and was told it was not available at this time because of the issues and they are trying to get all resolved before releasing the 2018.1 version. Bollinger will be having another conversation with Tyler at the end of the week. A majority of the issues appear to be with CAD and concern has now been moved to the development department about getting things resolved. Kopatich asked how many items were on the list, and Pavlik said she would send him a copy of all the open items.

Scott County IT Update: Samara spoke of the stoppage that happened at 8:00 a.m. this morning. County IT was moving files and didn't realize the impact it would have among other users. Samara will do research more into the issue.

Scott County IT recently completed an update on all phones that IT is responsible for, minus the 911 phones. They still have some recording issues to work out on a couple of the phone lines and are working with Eventide to get them resolved.

The maintenance window is tonight and the Tyler application server is to get a piece of backup software loaded. The window will begin at 1:00 a.m. and be completed by 5:00 a.m., though it is usually done before that.

RACOM Update: Fleege explained the repair depot they use no longer has a flat rate for repairs and in some cases the cost has doubled. Fleege wanted to warn the agencies of the new costs as Racom will now let you know if the price of the repair is the same as the cost of a new radio.

Racom is working to consolidate DFD back up alert system onto the Scott County fire frequency. County Fire will hear DFD tones during testing until the system integration is completed. This will be done on the County VHF frequency.

Fleege stated he had a hand out for those that wanted the report of the radio outage that took place last month.

Racom continues to do the scheduled preventative maintenance at the agencies.

**Director's Report:** Pavlik reported the budget was approved by the EMA commission and it will now go before the Scott County Board for approval.

Text to 911: CenturyLink has come up with a solution to the Text to 911, but it will cost \$93,000.00 to implement it. The State said they would pay \$45,000.00 of it as that was the cost to implement for the other counties. The State wanted CenturyLink to meet them halfway but CenturyLink does not agree. Pavlik is to have a conference call with them next Monday. Pavlik mentioned splitting the cost with Pottawattamie County is a possibility and if it comes down to it, Pavlik will have to ask the SECC Board to pay \$21,000.00 for the solution.

New Employees: There are 2 newer people on the floor training and the 2 newest employees, who have prior experience, will begin training on the floor as well.

Telecommunicator Week is April 8<sup>th</sup> – 14<sup>th</sup> and Pavlik asked the group to show the dispatchers their appreciation that week.

**Radio Project Update:** Pavlik reported that all questions have been answered and the 2<sup>nd</sup> addendum to the RFP was sent out to everyone. There was a need to do a 3<sup>rd</sup> addendum to include an updated pricing matrix and that went out to the vendors yesterday. All proposals are due April 26<sup>th</sup> at 4:00 p.m. and Elert will put together a summary of proposals received. After that is completed, there will be a meeting with the radio committee, and a recommendation to the SECC Board thereafter.

**Priority Dispatch w/Determinants Update:** In February, the 'Fast Track' process was implemented, and things seem to be smoother. A survey was dispersed to the dispatchers to see what additional training they need to be more comfortable with the system. Some want to do Fire ride a-longs to see the process on the other side and a refresher for some others. Fire is very welcoming to that.

**EICC Camera Usage and Implementation:** Samara spoke of EICC cameras now being available to SECC and asked if there were other agencies wanting access for security reasons. Discussion took place on whether or not officers would have access in squads and what campuses were included. The cameras are for the Scott County campuses only and Samara will be speaking with his contacts in the EICC IT department about access and training. Pavlik commented that integrating the cameras with the map would be a great resource and easy to find what camera was needed for a particular situation.

**The next meeting is scheduled for Tuesday, April 17, 2018 at 2:00 p.m.**

A motion to adjourn was made by Redington, seconded by Knorrek. All ayes.

Adjournment was at 2:44 p.m.

Respectfully submitted by,  
Annie Nugent, Administrative Assistant

Attested by,  
James Bickford, SECC TAC Vice Chair