



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, OCTOBER 17, 2017, 2:00 P.M.

Board Members Present: Bettendorf Police Chief Phil Redington, Bettendorf Assistant Fire Chief Steve Knorrek, Davenport Interim Chief Jim Bickford, Davenport Assistant Police Chief Jeff Bladel, Rural Fire Representative Joe Hahn, Rural Police Representative Chief Dave Kopatich, Scott County EMS Representative Dr. Richard Vermeer, Scott County Conservation Director Roger Kean and Rural EMS Representative Orville Randolph.

Others Present: Keith Kimball, Justin Paul, Sam Samara, Sam Fleege, Denise Pavlik, Tracey Sanders, Mike Becker, Stacey Bollinger, Marty O'Boyle, and Annie Nugent.

Vice Chair Kean called the meeting to order.

A motion was made by Kopatich to approve the September 19, 2017 meeting minutes, seconded by Hahn. All ayes.

There were no comments by the public.

Technology Update:

- a. SECC Update: Bollinger reported that CAD issues are being resolved little by little as they work with Tyler Technologies. The biggest problem appears to be the map issue for PD. Sanders will be emailing an invite to Police Agency users to meet with the GIS representative to make the map run smoother.
- b. Scott County IT Update: Samara states IT is still looking at time frames for the county phone upgrade. This will take place after the first of the year.

Computer Upgrade: IT will be replacing business computers in the next quarter. Pavlik expressed concern that the new computers may not have the functionality needed. Samara assured that they would be fine, and could add more memory if necessary.

Maintenance Window: The maintenance window is scheduled for Wednesday. A discussion took place whether the window could be moved before the TAC meeting so results could be discussed then instead of at the following meeting a month later. Samara explained about the timing of the patches received and that they could hold the patches and do them 30 days later instead and other options as of moving the TAC meeting. At this time everything will stay as is.

- c. Racom Update: Fleege reported that there have been a couple of outages at the 5 Points site because of a low signal which causes the system to shut down but it does not trigger an alarm. He discussed moving the settings of when the alarm goes off so they will know when the system is down prior to receiving complaints from the field. Samara was experiencing the same issues on the microwave link with Conservation and will be speaking to Fleege to see if they could be related to a larger issue. Bickford asked that the system outages be repaired as soon as possible.

Director's Report: Pavlik stated a radio vendor day has been scheduled for next Tuesday, the 24th, at the Eldridge Community Center from 3:00 p.m. to 7:00 p.m. It will be an open house with presentations to be scheduled for the vendors. Pavlik will be emailing an agenda of when those will take place.

Radio Study Update: The RFP has almost been completed. Elert is adding the finishing touches to it and then the radio committee will meet to go over the RFP so Elert can then finalize it.

Priority Dispatch Update: Pavlik and Frederiksen have met with a PR firm to discuss how to move forward getting the information to the media. Pavlik will discuss the options with the SECC Board and a press conference and news releases will be scheduled in the near future. Pavlik and Frederiksen have also been discussing how to configure the dispatch floor to be more efficient for Priority Dispatch.

Other Business: The Governor sent out a news release stating all Iowa counties are now able to text to 911. Currently there are 3 counties that cannot. While one county will soon be updated and running, Scott and Pottawattamie

counties will not have the functionality. This issue lies with the State and our phone vendor and the fact we have a multi node system. At this time it is not known when there will be a fix; however, Pavlik is working with the State and vendors to come up with a solution.

Technology Systems Coordinator: Pavlik is working with Bollinger and Sanders in replacing Sanders' position.

Tyler Technologies to visit agencies: Tyler is to be on site next Thursday and part of Friday to meet with agencies and discuss their thoughts and concerns on the last update. Agencies can email Sanders to schedule a site visit.

The next meeting is scheduled for Tuesday, November 21, 2017 at 2:00 p.m.

A motion to adjourn was made by Vermeer, seconded by Kopatich. All ayes. Adjournment was at 2:36 p.m.

Respectfully submitted by,

Annie Nugent, Administrative Assistant

Attested by,

Phil Redington, SECC TAC Chair