



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, SEPTEMBER 19, 2017, 2:00 P.M.

Board Members Present: Bettendorf Police Chief Phil Redington, Bettendorf Assistant Fire Chief Steve Knorrek, Davenport Interim Chief Jim Bickford, Rural Fire Representative Joe Hahn, Rural Police Representative Chief Dave Kopatich, Medic Executive Director Linda Frederiksen, Scott County Conservation Director Roger Kean and Rural EMS Representative Orville Randolph.

Others Present: Keith Kimball, Justin Paul, Sam Samara, Sam Fleege, Denise Pavlik, Tracey Sanders, Mike Becker, Stacey Bollinger, Marty O'Boyle, and Annie Nugent.

Chair Redington called the meeting to order.

A motion was made by Hahn to approve the August 15, 2017 meeting minutes, seconded by Randolph. All ayes.

There were no comments by the public.

Technology Update:

- a. SECC Update: Sanders thanked the agencies for the open communication during the upgrade and letting her know of issues, and status. She will continue to email updated status reports.

Interfaces: All the interfaces are up except DFD Telestaff and Tyler is currently working on a resolution. Sanders asked the group to let her know if they see something that is not working correctly. Hot keys have been restored and the GIS update has been pushed out. Secondary Streets are back and visible.

Global Decision: Sanders said she has been working to clean the system up and asked the agencies their opinion regarding font size and color, stating that the color must work on a black and gray background. This will be a global change so the agencies must agree together and need to let Sanders know what they prefer.

NCIC: Iowa does not have a test side, so it couldn't be touched until the Go Live. All issues with NCIC have been resolved but 2, and Sanders will be sending updates on this matter.

Maintenance Window Time Change: NWS will be remoting in for geo location verification, which should clear up GIS issues, this will be completed following the maintenance window which will begin around 2:00 a.m.

A discussion took place regarding apparent chaos whenever an upgrade takes place; Chief Kopatich asked about other software for a solution of this issue. Pavlik explained technology is ever changing and whether it was a CAD system or another type of system, there are going to be issues while trying to work through the updates. She went on to say she understood the frustration of the agencies, it is frustrating for SECC as well. Pavlik reminded everyone, whereas the agencies had a few changes over all, the dispatchers had to learn a whole new system from scratch.

- b. Scott County IT Update: Samara reiterated the time change of the maintenance window. He reported that the telephone system upgrade was in progress and will let SECC know when the conversion takes place. There is a new software solution adding details to the Emergency Responder.

New Computers: County has new business computers and will be installing them in the next 3 months. All of SECC's office computers will be replaced as well.

- c. Racom Update: Fleege reported that at the Davenport shop, Racom has spare tower equipment and a full microwave link that are the exact duplicate of what we currently have if needed.

Grounding the towers: Fleege looked into information regarding grounding the towers. He has engineers coming to test the grounding, and if it is not up to specifications, the owner of the tower is to fix it. Some of intermittent issues have now been resolved.

Fleege explained how many of the Iowa versus Illinois portables have been worked on and/or sent for repairs. To date, there have been more than \$70,000.00 in repair costs on Iowa portables. The portables are worn, and beginning January 1, 2018, they will no longer be able to send them out for repair, they are at end of support.

Racom also completed ride a longs with the Sheriff's Office and are scheduled to ride along with Davenport Police. This was very helpful in regard to the radios and the difference between the older model portables versus the newer model. Randolph asked about talk groups, scanning and being able to talk to each radio system instead of having to carry multiple radios. Fleege explained, if all talk groups were turned on each tower would need 12 channels, and the cost for the system would almost triple the current cost. Randolph expressed concern that Durant was building more housing, and as Durant falls in 3 counties, he wanted to be assured he would be able to speak to all 3 dispatch systems. He is carrying 2 different radios presently.

Director's Report: Pavlik stated that in the near future, she, Sanders, and Bollinger will meet to discuss Sanders replacement for a Technology Systems Coordinator.

Radio Study Update: The committee met last week and received clarification for the RFP, which is 90% completed. Elert and Associates were asked to write the RFP so vendors' proposals could include a new system or a migration to P25 with the benefit of using existing equipment. A draft of the RFP should be completed by the end of October, and hopefully the final be available to the vendors by mid-December with the vendors' responses by early March. Vendor day is tentatively scheduled for October 25th. When the exact location and date is confirmed, Pavlik will send notice out.

Repairing current radios: Beginning January 2018, radios will not be able to be sent to the depot for repairs. A group decision will be taking place of how to repair the current radios, or how to start replacing them in advance, and just what will be done.

Priority Dispatch Update: Pavlik will be doing a priority dispatch presentation to the Scott County Board of Health. On September 27th, the committee will be meeting with a representative from the Go All In Campaign to assist with the public education promotion. SECC and Medic will be meeting on September 28th deciding how to process the work flow in Dispatch.

Other Business: Kopatich shared that Sanders and Bollinger really helped the EPD through the new upgrade.

Pavlik reported that DFD Fire are live with Tyler Fire RMS. Once they are comfortable in the new software, the interface was turned off.

The next meeting is scheduled for Tuesday, October 17, 2017 at 2:00 p.m.

A motion to adjourn was made by Frederiksen, seconded by Kopatich. All ayes. Adjournment was at 2:52 p.m.

Respectfully submitted by,
Annie Nugent, Administrative Assistant

Attested by,
Phil Redington, SECC TAC Chair