



TECHNICAL ADVISORY COMMITTEE MINUTES  
TUESDAY, JUNE 18, 2019, 2:00 P.M.

**Board Members Present:** Bettendorf Fire Chief Steve Knorrek, Bettendorf Police Chief Keith Kimball, Davenport Fire Chief Mike Carlsten, Medic Executive Director Linda Frederiksen, Scott County EMS Representative Dr. Richard Vermeer, Rural Police Representative Chief Dave Kopatich, and Scott County Conservation Deputy Director Marc Miller.

**Others Present:** Justin Paul, Paul Hartman, Sam Fleege, Sam Samara, Dave Donovan, Tracey Sanders, Stacey Bollinger, and Annie Nugent.

Chair Carlsten called the meeting to order.

A motion was made by Kopatich to approve the May 21, 2019 meeting Minutes, seconded by Frederiksen. All ayes.

**Technology Update:**

- a. **SECC Update:** Bollinger reported that items have been repaired since the last update and Telestaff is now working. He stated there is still a report printing issue for law enforcement, but other than that the system is stable. Donovan explained that an application called Rapid SOS will be deployed and will help the dispatchers better locate the callers through their smart phones.

Donovan informed the group that he has been working with the State to get the IP trunks. Scott County is 1 of 13 counties in the state to get dual SIP. SECC will be the emergency reroute for Clinton, Cedar, and Muscatine counties. Working on getting this resolved so Text to 911 can be implemented.

- b. **Scott County IT Update:** Samara reported that the next maintenance window will be tonight. He also mentioned that Scott County IT is working on backup solutions for more efficiency, and that they are in the final stages of replacing the network hardware.
- c. **RACOM Update:** Fleege reported that Racom has finished preventive maintenance in Davenport and will moving to BFD after the 4<sup>th</sup> of July holiday.

There was an issue in Dixon and a combiner needed replaced. There were line issues in LeClaire and they have since been resolved. Kimball asked why BPD channel would get such noise and the channel would lock. Sanders explained when the tower wasn't multi siting, SECC would patch to tie the 2 channels together and when the tower would begin to multi-site, the end users would hear the noise until the patch was removed.

**Radio Project Update:** Donovan reported that the SECC Board approved the Racom and True North contracts, as well as the Intergovernmental Agreement.

Last Monday was the Radio Project kick off meeting and setting how many from each state would be representing the counties. There are a couple of current towers that may work for the new system. They are being evaluated. It will take several months to complete the project of gaining the towers.

A discussion took place of when the radios would be available and if all the entities would have the same radio. Donovan replied that the County is to issue bonds in August and if some radios need replaced at that time, they can use those current radios as spare parts for others. In regards to all radios the same, that is yet to be discussed.

**Mobile Training Discussion/Training Subcommittee:** A discussion on what is the best way to gain training. Should it be YouTube/On Demand videos, or more train the trainer. It was decided a subcommittee should be formed to make this happen and how to keep track of the training. Paul from BPD volunteered to be on the committee, Fire will bring a name back to the table next month, and SECC will have their technical systems coordinators on it.

**Intergovernmental Advisory Group Appointments:** This will be an advisory group and a group that will be talking policies for the common good of Rock Island and Scott counties. There will be 4 representatives for each IL and IA. For the IL representatives it will be; Darin Hart and Ron Erickson for the RICOSO as well as both being project managers. There is Steve Seifert from the ETSB Board and he is also the Milan city administrator, and Fire Chief Schneider from the

Moline Fire Department. The TAC group considered who the 4 representatives should be for SECC. The SECC Board will have the final decision who sits on the committee for SECC. A conversation also took place about having alternates for the 4 so there is never an empty seat at the table.

**Administrative Team Reports:** Donovan reported that the 3 trainees are doing well and scheduled to be done by the end of the year. The next set of 3 trainees are to be notified soon, and will begin the end of July. Kimball asked if all the trainees make it and there is no turnover, what will be the status in staff. Donovan replied SECC will still be down 5, but the 6 making it will reduce mandatory OT and the goal is to be at full staff. It was asked what the root cause of turnover was and Donovan replied none since he has been here, but Sanders replied getting people through training and reality of schedules for some of the new hires.

**Other Business:** A reminder if you cannot make the TAC meeting to send your delegate so that there is a quorum.

**The next meeting is scheduled for Tuesday, July 16, 2019 at 2:00 p.m.**

A motion to adjourn was made by Kopatich, seconded by Knorrek. All ayes.

Adjournment was at 2:48p.m.

Respectfully submitted by,

Annie Nugent, Administrative Assistant

Attested by,

Mike Carlsten, SECC TAC Chair