



TECHNICAL ADVISORY COMMITTEE MINUTES
TUESDAY, JANUARY 16, 2018, 2:00 P.M.

Board Members Present: Bettendorf Fire Assistant Chief Steve Knorrek, Bettendorf Police Chief Phil Redington, Davenport Interim Fire Chief Jim Bickford, Davenport Police Major Jeff Bladel, Medic Executive Director Linda Frederiksen, Rural Police Representative Chief Dave Kopatich, Rural EMS Representative Orville Randolph, Rural Fire Representative Joe Hahn, Scott County Sheriff Tim Lane, and Scott County Conservation Executive Director Roger Kean.

Others Present: Justin Paul, Keith Kimball, Paul Hartman, Matt Lawson, Sam Samara, Denise Pavlik, Mike Becker, Stacey Bollinger, Michelle Conklin, Tracey Sanders, and Annie Nugent.

Chair Kean called the meeting to order.

A motion was made by Randolph to approve the December 19, 2017 meeting Minutes, seconded by Kopatich. All ayes.

Election of Vice Chair: A motion was made by Frederiksen to elect Bickford for Vice Chair of the TAC Board, seconded by Redington. The elections were closed, and a vote was taken. All ayes.

Technology Update:

- a. SECC Update: Pavlik introduced the new Technology Systems Coordinator, Michelle Conklin. Conklin was previously a night shift supervisor and was promoted.

Bollinger reported that most of the CAD issues have been resolved and most of the remaining will be resolved with the next update in the May/June timeframe. Bollinger is coordinating with Tyler Tech to resolve what few issues remain.

The scheduled maintenance is tonight.

- b. Scott County IT Update: Samara reported that the telephone system upgrade is now back on the schedule for next month. The upgrade will affect Medic.
- c. RACOM Update: Fleege stated he has the preventative maintenance schedule for 2018 and offered copies. He also asked the agencies if their contact person has changed, to please let Racom know.

Racom has been working on consolidating County and Bettendorf Fire with the same UHF paging and 800 MHz talk group. They will be on the Scott County Main channel for dispatch. The echoing/feedback issue has been resolved for Dispatch as Racom will completely mute during the page, but return to normal traffic thereafter. During this transition pages will be going over both systems until the consolidation is completed.

Director's Report: Pavlik explained with Conklin's promotion, an opening for a shift supervisor became available. There are internal candidates who will test on Thursday and a decision will be made thereafter.

Text to 911: There are 2 proposed solutions: a short term solution that would be a web browser product on the phone system or a longer term solution would be to add an additional server attached to the phone system. Pavlik stated that neither solution is favorable and more discussion is pending.

Radio Project Update: The RFP went out on January 8th and has been posted publicly and can be found on the SECC and Scott County websites as well.

Next Tuesday at 9:00 a.m. is a mandatory pre-proposal meeting for the vendors that are interested in the RFP. There will be questions from the vendors and a formal written response thereafter. A site tour of SECC will be available to them. It is a public meeting if anyone is interested.

Priority Dispatch w/Determinants Update: During the transition, Pavlik found some changes needed to be made in order to function better. She asked the police agencies to go through their Send Protocol to provide the dispatchers direction when requesting MEDIC to respond. Pavlik will be talking to the dispatchers and advising if the agencies don't provide a response mode then they are not to ask for one.

The next meeting is scheduled for Tuesday, February 20, 2018 at 2:00 p.m.

A motion to adjourn was made by Frederiksen, seconded by Kopatich. All ayes.

Adjournment was at 2:27 p.m.

Respectfully submitted by,

Annie Nugent, Administrative Assistant

Attested by,

Roger Kean, SECC TAC Chair